



# MACK OPTIMISED SERVICE PLANS.



BORN READY.



A close-up photograph of a man with a full, grey beard and curly brown hair, smiling as he works on the engine of a vehicle. He is wearing an orange long-sleeved shirt. He is using a long metal tool, possibly a wrench or a screwdriver, to adjust a component on the engine. The background is slightly blurred, showing parts of the vehicle and some workshop equipment.

# JUST WHAT YOUR MACK NEEDS, WHEN IT NEEDS IT.

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**MACK TRUCKS ARE USED ACROSS AN INCREDIBLE RANGE OF INDUSTRIES AND APPLICATIONS. SO WHEN IT COMES TO SERVICING, ONE SIZE DOESN'T FIT ALL. DEPENDING ON HOW YOU USE YOUR TRUCK, WE CAN PUT TOGETHER AN OPTIMISED SERVICE PLAN THAT ENSURES YOU CAN CONTINUE TO COUNT ON YOUR MACK, DAY IN, DAY OUT.**

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## **TACKLING ISSUES EARLY**

Instead of just fixing things when they break, the Mack Optimised Service Plan (MOSP) delivers preventative maintenance. By tackling issues before they become a problem, we'll keep you on the road, not stuck at the side of it.

By gathering historical data on your truck, we can create a personalised plan that's built specifically around your operations.

## **WORKING TOGETHER**

The better we know your business, the better we can support it. That's why we take the time to meet with you and discuss your situation.

As well as constructing your Optimised Service Plan around the type of truck you operate, we'll take into consideration all the challenges your vehicle is put through on the jobs you do. Then all you need to do is estimate the distances you'll be driving and we'll work out your specific servicing needs.

Your Optimised Service Plan outlines all the jobs your specific vehicle will need over a set period of time, e.g. 60 months. It will detail exactly when each specific action needs to be taken.



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# SETTING UP A MACK OPTIMISED SERVICE PLAN FOR YOUR TRUCK IS THE FIRST STEP TOWARDS LONG-TERM TRUSTWORTHY TRUCKING. THE NEXT STEP IS TO SELECT THE MACK SERVICE AGREEMENT THAT SUITS YOUR NEEDS.

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## PLANNED BY US, MADE FOR YOU

We've created this system alongside our product developers, based on a vast experience of truck operation across all major transport sectors. It is continually updated with new data and information.

We make sure that our plan fits the way your business operates. For example, it could take into account your vehicle being out of operation during holidays or it might suit you to have servicing done at a specific time of year.

If your driving conditions or vehicle's specifications change due to changes in your business in the future, you will receive a new Optimised Service Plan, updated with the new details. All work undertaken on the truck will be documented, to maintain the vehicle's value.

The Mack Optimised Service Plan is the simplest, most efficient way to keep your truck running smoothly. Best of all, it will cost you nothing, except for a little time.

## HOW IT WORKS

1. All the information we have on your truck, including the exact specification of all components is fed into our system.
2. We speak with you about how your truck is used and what sort of distances you expect it to be driven.
3. From this information, we will put together a Mack Optimised Service Plan that shows exactly when your truck needs a service and specifically what actions need to be performed.
4. When your truck is in our workshop, if new data comes to light, we can fine-tune the Service Plan to suit. That way, you can be sure that your truck will maintain the high levels of reliability and efficiency that your business demands.





# WHEN YOU'VE GOT A MACK



For more information on  
Mack Optimised Service Plans  
Call 1300 MYMACK (1300 69 6225)  
or visit [macktrucks.com.au](http://macktrucks.com.au)

## WE'VE GOT YOUR BACK.



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